

ICMessenger

Food & Clothing Bank

For our friends & supporters



HUGE GROWTH IN CLIENTS SPURS PLANNING EVENT

ICM's Board of Directors and key staff held an all-day planning retreat on October 1st to assess and better understand the 17 percent client growth in the past year.

The number of individual customers at ICM grew from 112,850 in 2015 to 135,037 in FY 2016. The increase is due in part to the numbers of adults without dependents removed from food stamp rolls by the state earlier this year. Another reason is slow growth in jobs available to the lower income sector.

“The board wants to grow ICM in incremental stages because of client need, but we want to do it in a strategic manner. The recession that hit the Valley seven or eight years ago created the first major wave of growth for ICM at a time of diminishing financial resources. The need is still growing so we intend to plan carefully,” said Myra Kingsley, ICM board president.

Some of the recommendations coming out of the retreat are: adding staff in volunteer and operations areas; building financial resources in new ways; and exploring the government sector for adding volunteers.

Arizona is #13 in the country for food hardship: 20% - or one in five - of all Arizonans say there have been times in the last 12 months that they didn't have enough money to buy food that their family needed.

Feeding America released this data in April of 2016: almost one in five Arizonans, 17.2% or 1.15 million people, struggled with food insecurity in 2014. Children in Arizona are disproportionately affected – 26.8% or more than 1 in 4 did not know where their next meal came from during that same period of time.



Benson Family & Friends



Troop 886 & Friends



ICM Monday Volunteers



NCL Phoenix

INCREASED CLIENTS SERVED AT ICM = INCREASED VOLUNTEERISM



Merkaz Jewith Group



Average daily line of ICM clients



Emma R.'s Sweet 16 group



FM Solutions



Michael ICM Volunteer



PayPal Volunteers



All Saints Youth Group



Mailing Address:

P.O. Box 2225
Phoenix, AZ 85002

Physical Address:

501 S. 9th Avenue
Phoenix, AZ 85007

Service Hours:

9:00 - 11:00 a.m. Mon - Sat
(except holidays)

Office Hours:

8:00 a.m. - 4:00 p.m. Mon - Fri

In-Kind Donations Accepted:

7:30 a.m. - 2:30 p.m. Mon - Fri
8:30 a.m. - 12:00 p.m. Sat

Phone Number:

(602) 254-7450

Website:

www.icmaz.org

Like ICM on Facebook

Follow ICM on Twitter

Get ICM Updates on G+

Connect with ICM on LinkedIn

Just search for

ICM Food & Clothing Bank

to get instant updates on statistics, our programs and other exciting news!

Our Mission:

“Providing an immediate response to basic human needs.”

Our Values:

Our services are provided by volunteers, with an emphasis on hope and dignity for the individual. While helping the hungry be fed, we encourage their self-sufficiency with specific assistance and education.

Charitable Tax Credit Changes for Arizona

The state tax credit has doubled! Cash contributions to ICM of up to \$800 for married couples and \$400 for singles can be taken off your AZ Income Tax Bill dollar for dollar.

This tax credit is one of the best vehicles for qualifying nonprofits to raise resources from individual donors, yet it is significantly underutilized. For people with any tax liability (meaning they owe taxes) this is equivalent to a “free” donation to a nonprofit.



Out of each dollar donated, 96 cents goes to client services.

Please Note: This “Charitable Tax” credit can be taken in addition to any contributions to eligible schools or adoption agencies. It’s not necessary to itemize deductions in Arizona to receive this credit.

Birdies for Charity

You can help ICM’s programs thrive by making a pledge in the Birdies for Charity competition at the 2017 Waste Management Phoenix Open. We receive every single penny of collected pledges and on top of that ICM can receive a 10% bonus. To be eligible for the bonus we must have a minimum of \$500 in collected pledges, by the payment deadline of April 15, 2017. The flat pledge deadline is Sunday, February 5, 2017.



Yom Kippur Drives

For Yom Kippur, the Jewish Day of Atonement, **Congregation Beth Israel, Beth El Congregation and Congregation Merkaz Ha-Iyr** hosted food drives benefiting ICM. This year surpassed the record-breaking pounds donated from last year! The food will be used to build the 2nd bag given to families in need each month. We could not be more thankful for the outpouring of love given to ICM & the families we serve during these drives.



Congregation Beth Israel – 9,776lbs
Beth El Congregation – 2,341lbs
Congregation Merkaz Ha-Iyr – 1,203lbs

A total of: 12, 984lbs

(these donations included food, toiletries, diapers & clothing)

ICM Summer Programs

In July, ICM helped a total of 1,002 children with brand new backpacks filled with school supplies. The brothers pictured got their bags and “high fived” each other. One said “This is the first year we’ve had backpacks. Last year we just had folders!” It has been so wonderful to see the faces on the children served. Thank you to: **Unity of Phoenix Church, Snell & Wilmer, Westin Kierland Resort & Spa, Orangewood Presbyterian Church, All Saints’ Episcopal Church- Phoenix, National Charity League (Phoenix & Camelback Chapters), Boys Team Charities, Trinity Cathedral, The Beatitudes Campus, PayPal, The Provencio Family & Zoyo’s** for making this program possible.

ICM’s Summer Feeding Program allows children to come to ICM and eat a healthy lunch. This year the program ran May 9 - August 5, 2016 and 1,378 children we fed.



ASU Intern Creates Sustainable Donations Program for ICM



ICM participates in the ASU Service Learning program. Students wanting to enter the social service sector are assigned community service hours and must create a sustainable program for their chosen organization during their senior year. **Zhongping Liang** (Lydia) has volunteered with ICM as an intern for the past 3 years. She came to ASU from China and when she returned home each year she would have to leave her furniture, some clothing, shoes, bags, etc. She noticed that other students in her situation did the same and the idea for her project was created! Through this program over 2,100 lbs of in-kind donations have been given through ASU international students. We are very thankful for Lydia and her thoughtful project.

Special Donations & Events Help ICM

Throughout the year, ICM is blessed by many donations and events that make it possible for us to provide our services. We would like to highlight a few of them:

- **Valley Presbyterian Church** hosts Cook's Tour each year and the unsold bedding, clothing and household items are donated to ICM. This donation completely fills our 15' foot truck and the ICM pickup truck. This happens each November when our numbers are the highest.
- **Assistance League of Phoenix** donates new & used books and cute little teddy bears to ICM.
- **All Saints' Episcopal School** hosts monthly drives within students in each grade level for ICM's greatest needs. These donations are a life saver for us!
- **Temple Chai Congregation** donates 60 frozen turkeys to ICM each November. One turkey provides a family of four with 3-4 meals (that's 240 meals given in one donation!)
- **RHW Hotels** hosts an annual sunscreen, water & umbrella drive and provides ICM clients with essential items during the hot summer months.
- **Prince of Peace Lutheran Church** donates hand made blankets for the infants served at ICM.
- **New Way Academy** collects food & clothing for ICM during the school and and volunteers each Friday with a group of 10 students!
- **FM Solutions** hosted a summer needs drive for ICM. During the summer months donations of all kind decrease, this drive is held when ICM needs it most.
- **Boys Scout Troop 886** member **Jeffrey B.** chose ICM to complete his Eagle Scout Project. With the help of donors, family & friends he will be building a new check out table complete with a marble top, shelves & storage for our adult clothing room.
- **Social Security Employees** hosted the first ever food drive for ICM in September.

ICM Staff and Volunteers Work Hard to Provide Services



ICM staff pictured above: Justin, Jacinto, Samantha, Francisco, Todd, Renea, Jerry & Abby

ICM employs four full time and five part time individuals six days a week. To say this staff is dedicated to the mission is an understatement! In FY 2016, individual and group volunteers donated 31,342 hours to ICM's work. This computes to 15 full-time employees at a cost of more than half a million dollars! This generous donation of time allows us spend 96% of donations on services to very the poor.

Orangewood Presbyterian Church Youth Group pictured right.



BOARD OF DIRECTORS

OFFICERS

Myra Kingsley
President

Lucien Klejbuk

Past President, Secretary

Preston Jensen
Treasurer

Board Members

Colin Ahler
Jason Berg
Susan Cervantez
Jan Dressel
Cristina Hatton
William Hemelt
Matt Jewett
Art Rowland
Irene Tseng
Don Weiss

ICM STAFF

EXECUTIVE DIRECTOR

Renea Gentry, MC

DIRECTOR OF VOLUNTEERS & OUTREACH

Abby Loza

DIRECTOR OF OPERATIONS

Francisco Lopez

WAREHOUSE MANAGER

Jacinto Mendoza



FY 2015 -2016 STATISTICS

- **135,037** - Individuals served with emergency food boxes.
- **26,931** families with **119,224** family members given clothing & household items.
- **22,085** - children given clothing & shoes.
- **3,597** volunteers donated **31,324** hours of their time to ICM.
- **3,404,222** - pounds of donations sorted and distributed by volunteers at ICM.
(food and clothing)

ICM Wish List

Help us keep expenses down by donating these much-needed items.

Food

Peanut butter
Rice
Beans
Soup
Tuna
Pasta
Canned Veggies
Canned Fruit

Toiletries

Shampoo
Conditioner
Lotion
Soap, Body Wash
Laundry Soap
Deodorant
Toothpaste
Toothbrushes
Razors
Feminine Items
Toilet Paper
Paper Towels

Clothing

All types of clothing
Shoes (*any type/size*)
Underwear
Socks
Bras/Undergarments
Hats & Belts
Purses & Backpacks

Baby Items

Diapers (*sizes 1-5*)
Baby Wipes
Formula
Baby Food & Cereal

Other

Household Items
Bedding & Pillows
Ziploc Bags (*all sizes*)
Plastic/Paper Bags
Trash Bags

Empty Prescription Bottles (*we use these to decant toiletries!*)



P.O. Box 2225
Phoenix, AZ 85002
602-254-7450
www.icmaz.org

Nonprofit Org
US Postage
Paid
Phoenix AZ
Permit 757

Other Ways You Can Help ICM

Cash Donations: Donations of any size are greatly appreciated! Remember, ICM qualifies for the Working Poor Tax Credit and contributions to ICM Food & Clothing Bank of \$800 for married couples, and \$400 for singles will be taken off your Arizona income tax bill. To donate, visit www.icmaz.org.

Host A Drive: You can help us by hosting a drive with your congregation, business, school, friends, neighbors and family! Drives help ICM year round. Contact Abby at 602-254-7450, ext. 4. to find out more.

Food & Clothing Donations: All items are accepted 7:30 am – 2:30 pm M-F & 8:30-12:00 pm on Saturday, or call Abby 602-254-7450, ext. 4 for a larger pickup of items.

Volunteer: ICM is volunteer-driven. Check out the volunteer opportunities at www.icmaz.org. If you have a few hours each week or each month, ICM can use your help.

Leave A Legacy: By leaving ICM in your will, you can help feed hungry families well after you are gone. Call Renea at 602-254-7450, ext. 3 for more information.

*“The smallest act of kindness is worth more than the grandest intention.”
~Oscar Wilde*

